

# Supporting the Interaction Designing Phase of the Current Mobile Paradigm

Remote Talk at Tel Aviv University

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## Outline

- 1. Computer Graphics and HCI Group
- 2. The current mobile paradigm
- 3. Building interactive mockups
- 4. Formalizing user gesture interaction
- 5. Evolving prototypes towards the best-suited design and interaction Schema







# The Current Mobile Paradigm





### Mobile Phones

- First hand-held cell phone demonstration by Motorola in 1973 (2.2 pounds: 1 KG)
- NTT launched the first commercial cellular network in Japan in 1979
- 1983, DynaTAC 8000x was available commercially
  - 30 minutes talk time and 8 hours of standby
  - Price: 3,995 US dollars



DynaTAC 8000X





#### **Evolution of Mobile Phones**





#### Smartphones

- First smartphone: IBM Simon
  - Initially produced in 1992
  - Launched commercially in 1993 by BellSouth
  - Touch screen
  - Applications: calendar, email-client, calculator, games, etc.



**IBM Simon** 

 Other example of initial smartphones are Apple MessagePad and Nokia 9000 Communicator



Apple MessagePad 100







 Although, many advancements had been done in mobile phones domain over these years

#### however;

- the current mobile paradigm is mostly influenced by:
  - The launch of Apple iPhone in 2007
    - Touch screen with the support of multi-touch gestures
  - The launch of Apple iPad in 2010, and
  - The launch of AppStore for mobile apps









## **Current Smart Devices** Smartphones and Smart Tablets

















#### **Current Usage**



World Population: Number of mobile phones : over 7 Billion over 6.8 Billion



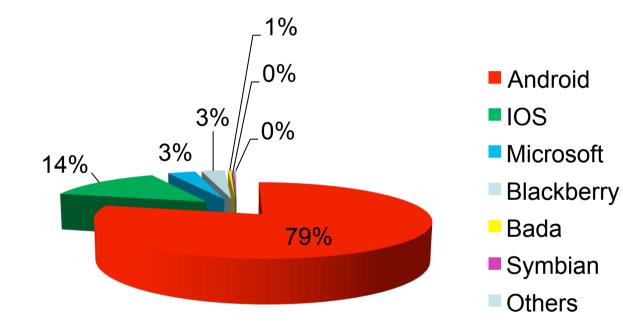
More than 50% are Smartphones!!!





## **Mobile Operating Systems**

- World-wide smartphone sales by OS, Gartner (2Q 2013)
  - [source: http://www.digitaltrends.com/mobile/smartphone-sales-for-q2-2013/]







Current mobile paradigm

VS.

Conventional desktop paradigm

- Fundamentally differences at multi levels
  - Business model
  - Development
  - Consumer
  - Functionality





#### **Business Model Level:**

- Single task-focused apps rather than multi-tasks software
- Availability of apps through online apps stores
- Consumer market





#### Development Level:

- Multiple platforms and device classes
- Short-time spam development cycle
- New interactions techniques





#### Consumer level:

- Mobility
- From entertainment to commerce and from daily life activities (e.g., bus timings) to learning (m-learning)
- Apps availability





#### Functionality level:

- Context-awareness
- Sensor-based functionality
- New interaction paradigm, such as multi-touch gestures
- User interface (e.g., less text, more buttons, etc.)





### Challenges

- These all factors bring new challenges not only for:
  - Stakeholders
  - Members of development teams (e.g., architecture, designers, developers, etc.)
  - Users
- But, also at other levels, e.g.:
  - Software development
  - Management
  - Marking
  - etc.





## Challenges

#### To tackle these challenges,

- We envision that there is a need to start research for new approaches, methods and techniques at different levels (from lower to high abstract level),
- As well as dynamical change and advancement in previous approaches, techniques, and methods in order to accommodate them properly for the current mobile paradigm.





### Our Focus!

 At Computer Graphics and HCI Group, we mainly focus towards the current mobile paradigm from the <u>interaction</u> point of view







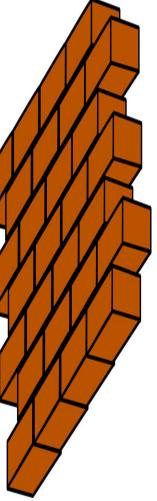
# **Building Interactive Mockups**





#### Communication Problem in Software Development

Interaction Designers



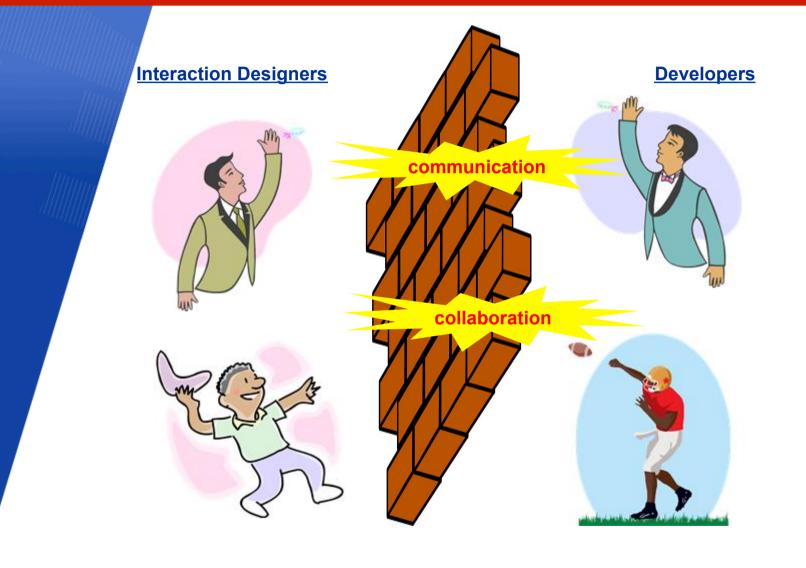








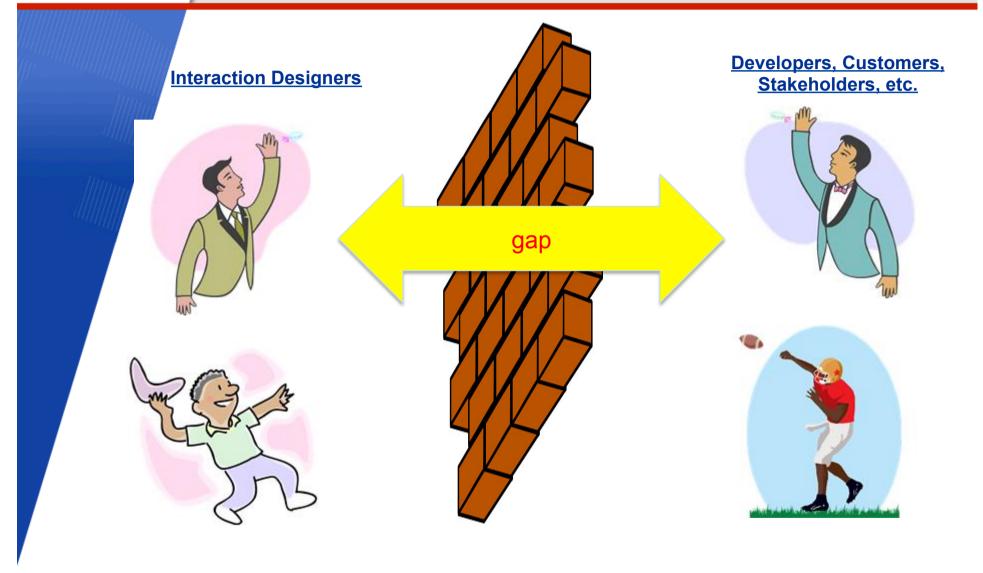
#### Communication Problem in Software Development







#### Communication Problem in the Current Mobile Domain







## Challenges in User Interface Designing

- Interaction designers use sketches/mockups/prototypes for designing UI and for communicating their ideas and thoughts
- Challenges with regard to the current mobile paradigm:
  - Users' direct interaction (e.g., multi-touch gestures)
  - Multiple platforms
  - Different device classes
  - Context-aware services
  - ...





### Conventional Lightweight Prototyping Approaches

mConcAppt Method			
Hide	Be scriphis	Description <u>Shaw</u>	

Paper-based sketches

_	Label	1234
Label	Name	
Label	Title	
Label	Description	
Label		
Label		
Label		

Digital representation

 One of the main limitations is that they lack multi-touch gestures interaction and screen transitions





## **Existing Commercial Tools**

- Few examples:
  - Antetype, Axure, Fluid UI
- Main drawbacks:
  - Complex processes not suitable for rapid building interactive mockups and prototypes
  - Do not support all major platforms
  - Many of them also lack multi-touch gestures interaction support in the generated prototypes







- We worked with interaction designers at Fraunhofer IESE for considering their requirements
- Requirements:
  - Light-weight solution
  - Freedom of expression through their existing ways (e.g., paper sketching, etc.)
  - Interactive mockups with concrete mobile interaction schema
    - to communicate with other parties (e.g., customers, developers, etc.)
    - To enable early user testing
  - Support of multiple platforms and device classes





### **Our Solution!**

- i2ME (interactive Mockup-Building for Mobile Environment) Framework
- Provides an environment for building interactive mockups targeting the current mobile interaction paradigm

Shah Rukh Humayoun, Steffen Hess, Felix Kiefer, and Achim Ebert i2ME: A Framework for Building Interactive Mockups. *ACM MobileHCI '13*. ACM, New York, NY, USA, 2013.

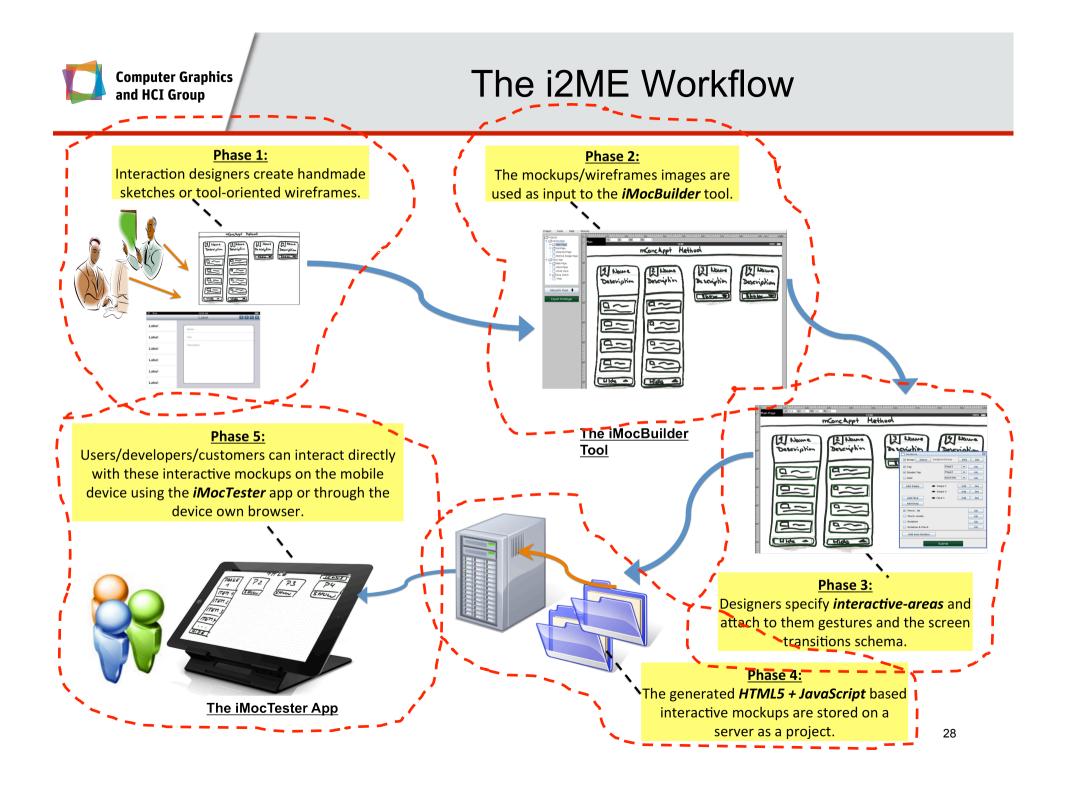




## The i2ME Framework

- Consists:
  - iMocBuilder: a mockup-building tool
  - **MTGest:** a multi-touch JavaScript-based library
  - **iMocTester:** a mockup-simulating mobile app
- Enhances the static mockups (handmade sketches or tool-generated wireframes) with concrete mobile interaction elements
- The generated HTML5+JavaScript based interactive mockups can be simulated on multiple platforms and mobile device classes







# iMocBuilder interactive Mockups Builder

- An easy, quick and efficient solution
- A Java-based tool
- Takes input hand-made sketches or tool-generated prototypes as images
- Generates interactive mockups using *MTGest library* in HTML5+Javascript that can be run on any device and platform





## iMocBuilder: Main Capabilities

- Freedom to use *handmade sketches* to *tool-generated mockups* as input
- Any area in the input mockups can be defined as an interactive-area
- Facility to attach set of multi-touch gestures and screentransitions schema to a defined interactive area
- Automated scaling of the generated mockup according to the underlying device and platform





# iMocTester interactive Mockups Tester

- iMocBuilder adds meta-tags for enabling the mockups to run on the target device in full screen mode
- Only few browsers have this functionality
- iMocTester app simulates these interactive mockups on mobile devices as mobile apps without any additional browser bar
- Online testing: directly from the server during testing
- Offline testing: stored inside the device and then they are run locally





# MTGest Multi-Touch Gesture Library

- HTML5 includes a set of interfaces for touch events, but lacks built-in tags for the functionality of multi-touch gestures
- MTGest is based on JavaScript + JQuery and built on the top of hammer.js library
- Current supported gestures:
  - Standard gestures: tap, double tap, drag, swipe, transformation (pinch), rotation, flick, and shake
  - Customized: e.g., three-fingers tapping, multi-fingers swiping, etc.

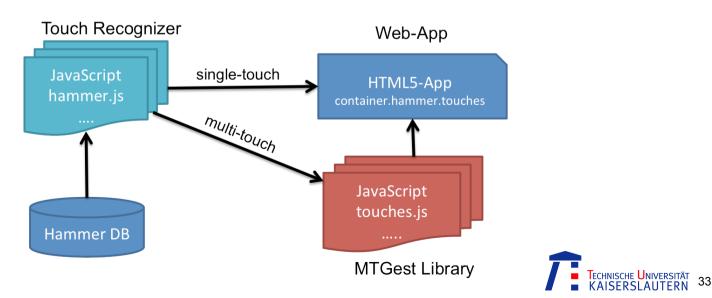
Shah Rukh Humayoun, Franca-Alexandra Rupprecht, Steffen Hess, Achim Ebert **Adding Multi-Touch Gesture Interaction in Mobile Web Apps.** In M. Kurosu (Ed.): Human-Computer Interaction, Part II, HCII 2014, LNCS 8511, pp. 48–57, 2014.





#### How it works!

- Each function in the library represents a gesture
- The specific function is attached to a container, which represents a specific area in the HTML document
- hammer.js is also attached to the same container for getting the touch events
- More than one gesture can be attached to the same container





- Based on web technologies (HTML, CSS, JavaScript, etc.)
- HTML5 enables offline browsing and possibility of accessing many device resources
- Mobile web apps can be an alternative in many cases
  - Require less efforts and resources for developing
  - Support of multiple platforms
  - Provide more consistent user experience across different platforms
- One of the main lacks is built-in tags for the functionality of multi-touch gestures support





## **User Evaluation Study**

- A controlled experiment
- The aim was to compare the multi-touch gesture interaction support provided by:
  - MTGest library for the mobile web apps

#### VS.

Native platform library for the native mobile apps





- We developed two simple apps:
  - a mobile web app
  - a native iOS app
- Both apps were identical in providing functionality
  - On each page, both apps provided few tasks to apply a targeted gesture
- Used gestures: tap, double tap, hold, drag, swipe, flick, zoom-in, zoom-out, and rotation





### **User Evaluation Study**

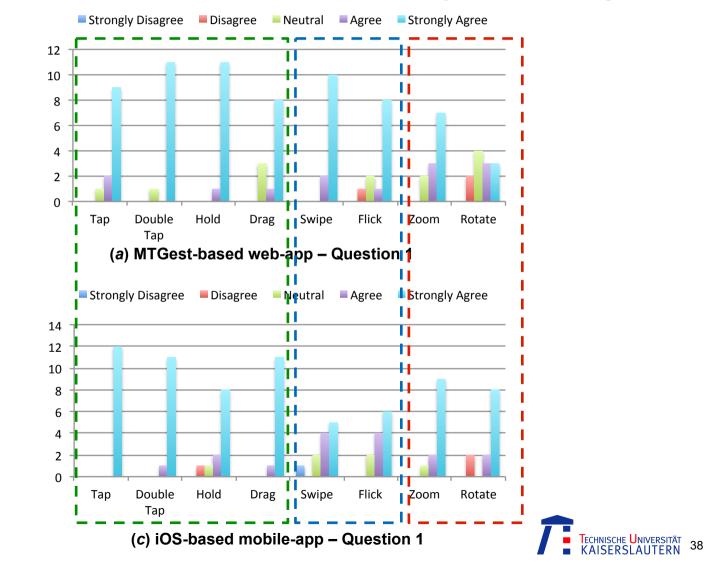
- 12 participants
  - 3 females
  - 9 males
- User groups:
  - iOS experienced users
  - Android experienced users
  - Non-experienced users
- Age between 20 to 36 years with a 27.5 mean
- We compared the results from the *efficiency* and *user* satisfaction perspectives





### **User Evaluation Study Results**

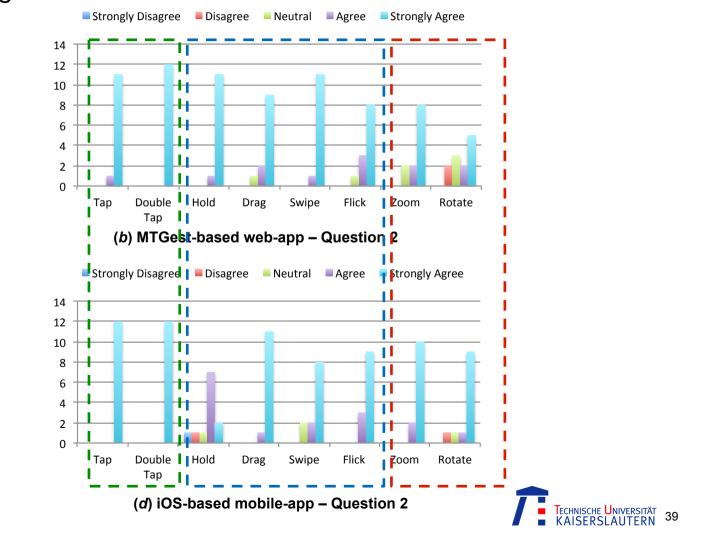
Users feedback about the accurately work of the gesture





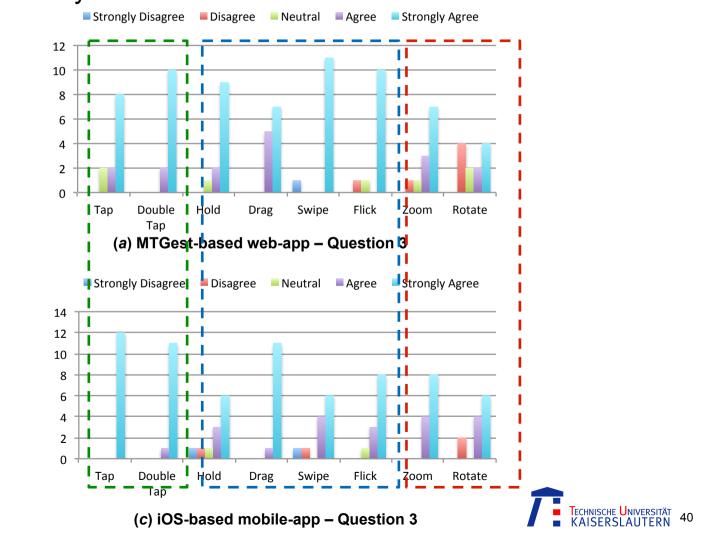
### **User Evaluation Study Results**

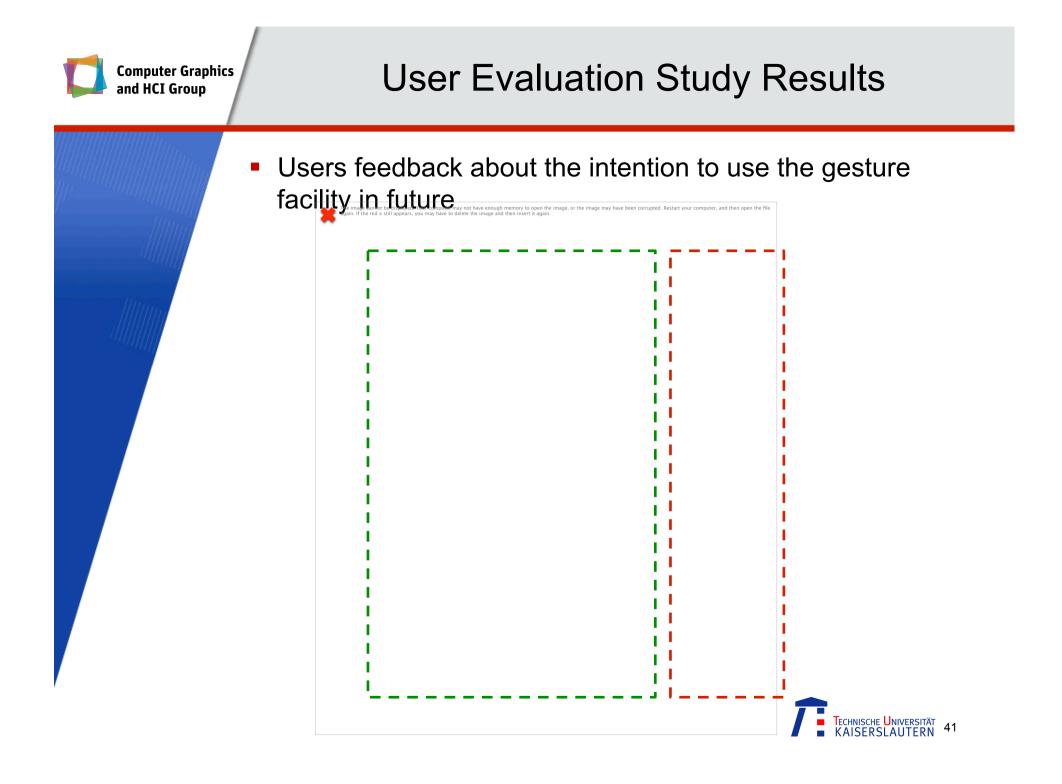
 Users feedback about the interaction response of the gesture





 Users feedback about the satisfaction of the gesture facility







- There are many factors that can affect users' satisfaction level:
  - users' expectations, curiosity, their interests in new experiences, their expertise with gestures, their positive attitude towards Apple, their low expertise with MTGest library, etc.
- Our conclusion:
  - Mobile web apps have the potential of providing an alternative to the native apps in many cases
  - But, they need to provided improved functionalities, especially the user gestures interaction
- However, the study targeted only the iOS platform and there is a need to perform further studies with all platforms to generalize the results







# **Formalizing User Gestures Interaction**





## Formalizing User Gestures Interaction

- User gestures interaction with mobile devices and apps is one of the most important factors
- A formal definition of each user interaction is required for many purposes, such as:
  - Communication between different involved groups
  - Unambiguous requirements specification
  - Automated user evaluation
  - Automated testing and verification
  - ..
- We will show in next part how we are planning to use it for generating prototypes in the initial design phase





### In Past!

- In past:
  - We provided specification of TaMoGolog (Task Modeling Golog) formal task modeling language
  - It was built on top of the foundations of Situation Calculus and the Golog-family of high-level programming languages
- We also used TaMoGolog for performing automated user-based ongoing product evaluation

- Shah Rukh Humayoun, Tiziana Catarci, Yael Dubinsky A Dynamic Framework for Multi-View Task Modeling. *CHItaly '11*, ACM, New York, NY, USA, 185-190.
- Shah Rukh Humayoun, Yael Dubinsky, Tiziana Catarci, Eli Nazarov, Assaf Israel A Model-based Approach to Ongoing Product Evaluation. *AVI '12*, ACM, New York, NY, USA, 596-603, 2012.





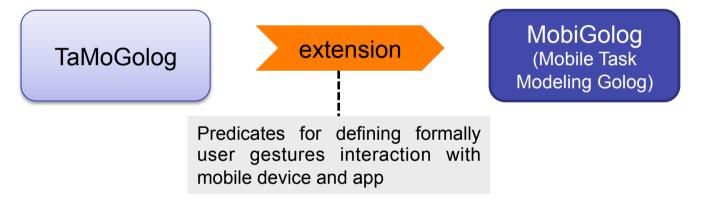
- Expressiveness and dynamicity
- Formally well-defined (syntactically & semantically)
- Rich set of constructs
- Domain knowledge representation in task models
- Ability to write task models as per defined by framework concepts
- Representation of human users and external applications/systems interaction in task models
- Executable task models
- Customizability & extensibility





## Our Approach

- TaMoGolog lacks in providing specification of user multitouch gestures interaction targeted at mobile domain
- Our solution:



Shah Rukh Humayoun, Yael Dubinsky MobiGolog: Formal Task Modelling for Testing User Gestures Interaction in Mobile Applications. *ACM MOBILESoft 2014*, Hyderabad, India, June 2-3, 2014.

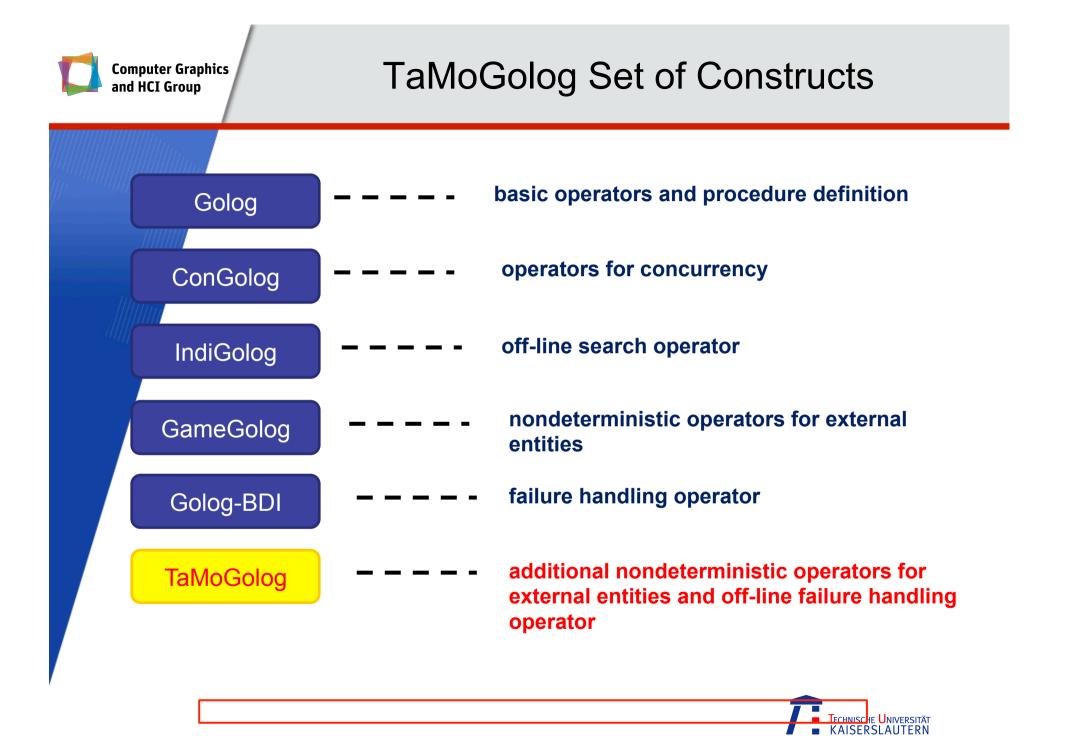




### TaMoGolog Predicates

	Predicate	Description
	ViewModel(n)	n is a view model
	ViewType(p)	p is a view type
	TaskModel(m)	m is a task model
	ModelContainer(n, p)	the view model n contains view type p
	ViewModelTask(p, m)	the view type p is realized by a task model m
	UnitTask(μ)	μ is a unit task
	WaitingTask(ω)	$\omega$ is a waiting task
	CompositeTask(Γ)	Γ is a composite task
	Task( $\alpha$ )	α is a task
	Type(t)	t is a task type, normally represents behavioral category
	TaskType(α, t)	$\alpha$ is a task of type t
	Agent(agt)	agt is an external entity (called as agent) that interacts with the system
	Responsible(agt, $\alpha$ )	external entity agt is responsible for executing task $\boldsymbol{\alpha}$
	Fluent(f)	f is a fluent either functional or relational
	FluentDef(f, d)	fluent f is defined by definition d
	FluentInit(f, x)	initially, fluent f has value x
	InitialState(m) = $\Omega$ m	Formula $\Omega m$ is conjunction of all fluents' initial states and may have other axioms for task model initial state
	Precondition( $\mu$ ) = $\Pi_{\mu}$	Formula $\Pi_{\mu}$ is a conjunction of all condition under which a unit task is possible to execute and equivalent to situation calculus predicate Poss( $\alpha$ ,s) = $\Pi_{\mu}$ (s)
	Postcondition	Executing task $\mu$ has an effect on fluent F under any condition $\Omega$ F and new value of fluent F is according to formula $\Phi$ F. This is equivalent to situation calculus formula
	$Goal(g) = \Delta g$	Formula $\Delta g$ defines the goal g.



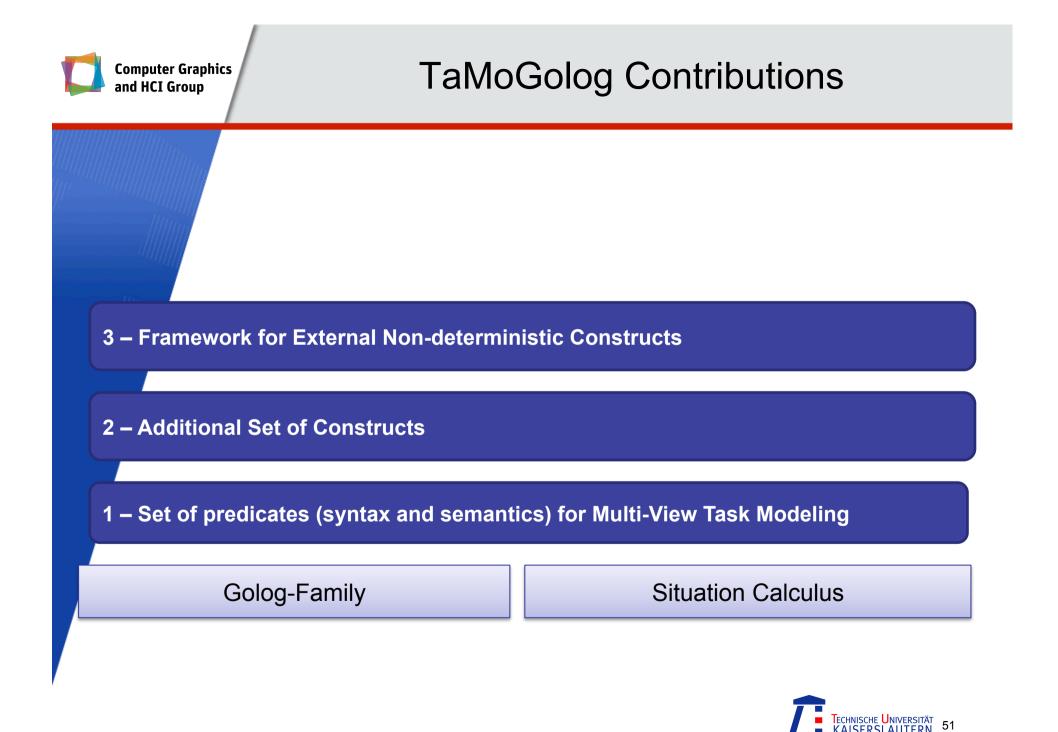




Computer Gi

Constructs	Meaning	Origin
	1 - Basic task category	
<u>v</u>	unit task	Golog
ω	waiting task	Golog/TaMoGolog
Г	composite task	Golog
	2 - Condition	
$\phi$ ?	waiting/testing action	Golog
	3 - Sequence	
$\Gamma_1;\Gamma_2$	sequence	Golog
	4 - Optional category	
$[\Gamma_1 \mid \Gamma_2]$	internal nondeterministic choice	Golog
$[agt \Gamma_1 \mid \Gamma_2]$	external nondeterministic choice	GameGolog
$[\mathbf{if} \ \phi \ \mathbf{then} \ \Gamma_1 \ \mathbf{else} \ \Gamma_2]$		ConGolog
$[\pi x.\Gamma(x)]$	internal nondeterministic choice of arguments	Golog
$[agt \pi x.\Gamma(x)]$	external nondeterministic choice of arguments	GameGolog
	5 - Cycling/iteration category	
$[\Gamma]^*$	internal nondeterministic iteration	Golog
$[agt \Gamma]^*$	external nondeterministic iteration	GameGolog
[while $\phi$ do $\Gamma$ ]	conditional (while-do) loop	ConGolog
	6 - Time-sharing category	
$[\Gamma_1 \parallel \Gamma_2]$	normal concurrency	ConGolog
$[\Gamma_1\rangle\rangle\Gamma_2]$	concurrency with priority	ConGolog
$[\Gamma]^{\parallel}$	concurrent iteration	ConGolog
$[agt \Gamma_1    \Gamma_2]$	external every/step decision concurrency	GameGolog
$[agt \Gamma_1 \langle \rangle \Gamma_2]$	external selected priority concurrency	TamoGolog
$[agt \Gamma_1 \langle   \rangle \Gamma_2]$	external first-step decision concurrency	TaMoGolog
$[agt \Gamma]^{\parallel}$	external selected concurrent iteration	TaMoGolo
	7 - Off-line search	
$\Sigma(\Gamma)$	off-line search block	IndiGolog
	8 - Interrupt	
$\langle \phi \rightarrow \Gamma \rangle$	interrupt call to a task	ConGolog
-	9 - Failure handling	
$[\Gamma_1 \triangleright \Gamma_2]$	online alternative execution	Golog-BDI
$[\Gamma_1 \triangleright_{\Sigma} \Gamma_2]$	off-line alternative execution	TaMoGolog

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### MobiGolog Contributions

**MobiGolog:** Support of mobile multi-touch interaction paradigm

- Framework for External Non-deterministic Constructs
- Additional Set of Constructs
- Set of predicates (syntax and semantics) for Multi-View Task Modeling

Golog-Family

Situation Calculus



TaMoGolog Support



- UserInteraction(u):
  - *u* is a kind of user interaction with the mobile device or app

### • PostconditionUserInt( $u, \sigma, \Psi(u, \sigma)$ ) = $\Theta(u, \sigma)$ :

 formula Θ(u, ♂) defines the effects of a specific user interaction u with the mobile device or app on the set ♂ of related variables under any conditions Ψ(u, ♂)

### UI-Element(ε):

 ε is an UI element (either a software UI element in the mobile app or a hardware button on the mobile device)

### • mInteractionTask( $u, \varepsilon, T$ ) = $\Lambda(u, \varepsilon, T)$ :

 It defines the execution of a specific task *T* based on user interaction with the mobile device or app.





### MobiGolog Predicates: User Interaction

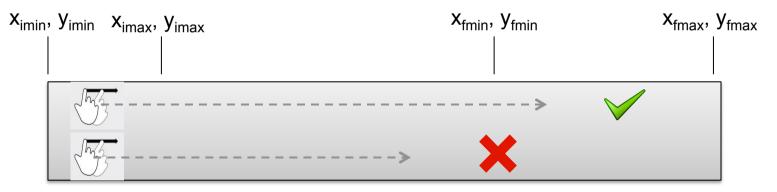
- A specific type of user interaction with the mobile device/ app result in execution of a particular task
- First step:
  - Recognizing the type of user interaction
- MobiGolog predicate:
  - UserInteraction(u)
  - *u* is a kind of user interaction with the mobile device or app





### MobiGolog Predicates: Effects of User Interaction

- User interaction with the mobile device/app changes the values of different related variables to show the effects
- These variables are then used to determine whether the happened user interaction is correct



Swiping area





### MobiGolog Predicates: Effects of User Interaction

- User interaction with the mobile device/app changes the values of different related variables to show the effects
- These variables are then used to determine whether the happened user interaction is correct
- MobiGolog predicate:
  - **PostconditionUserInt** $(u, \ \ \ \Psi(u, \ \ \ )) = \Theta(u, \ \ \ )$
  - formula Θ(u, ♂) defines the effects of a specific user interaction u with the mobile device or app on the set ♂ of related variables under any conditions Ψ(u, ♂)





## MobiGolog Predicates: User Interaction Effects on Variables

- Different platforms provides their own specification for a particular gesture
  - iOS provides *flick* and *swipe*
  - Android provides only swipe
- MobiGolog predicate *postconditionUserInt* is used for specifying each gesture
- Example:
  - UserInteraction(tap).
  - PostconditionUserInt(u, (x, y), null) ≝
    - $\exists tap.{UserInteraction(tap) \land u = tap} \land$
    - $\exists x'. \{touchX(x') \land x = x'\} \land$
    - $\exists y'. \{touchY(y') \land y = y'\}$





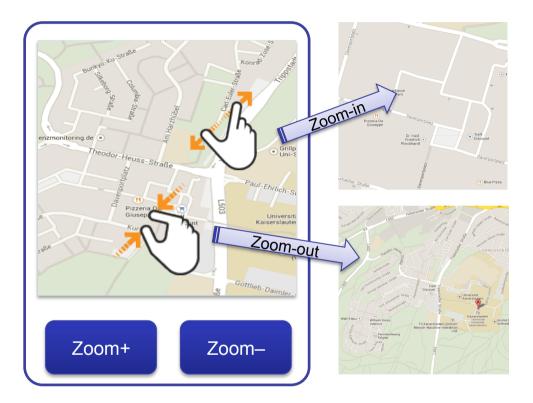
## MobiGolog Predicates: User Interaction Effects on Tasks

- Outcome of interacting with a particular UI element depends on how a user interact with it
  - Different interaction types with the same UI element may provide different results
  - A particular user interaction on a particular UI element normally results in execution of a particular task or set of tasks
- MobiGolog predicate:
  - $mInteractionTask(u, \varepsilon, T) = \Lambda(u, \varepsilon, T)$
  - It defines the execution of a specific task *T* based on user interaction with the mobile device or app



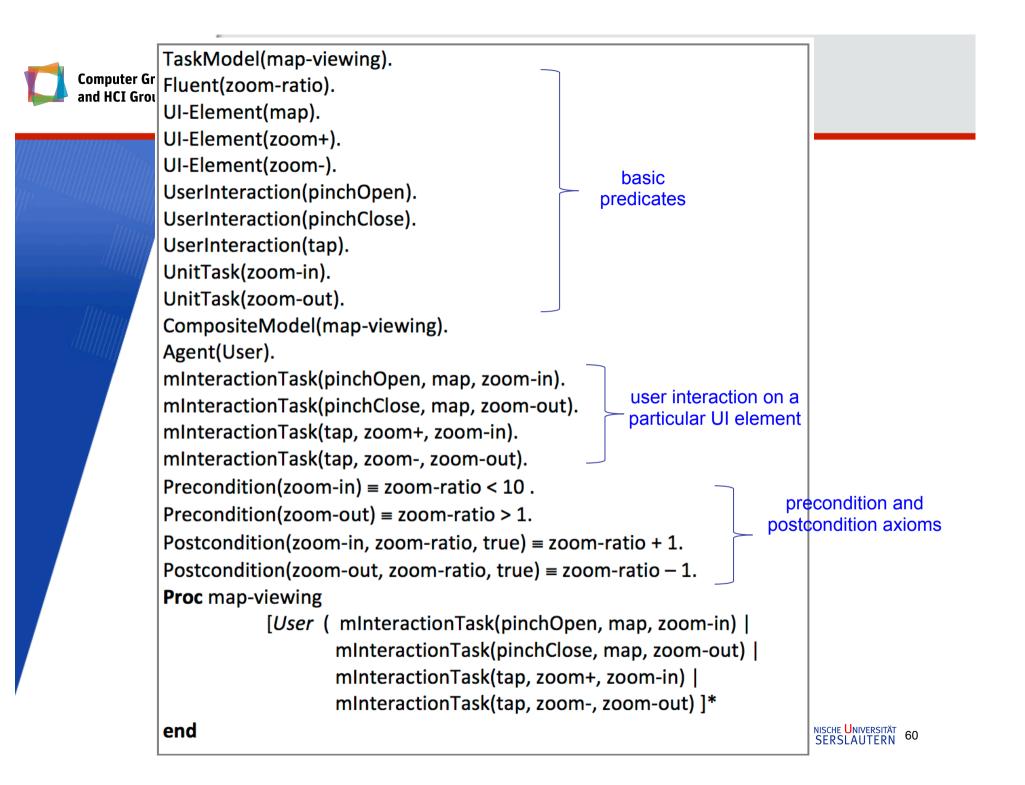


### Example: Map-Viewing App



- Functions:
  - Zoom-in
  - zoom-out
- Interaction:
  - Pressing the *plus* and *minus* buttons
  - Direct pinching —in or -out the map







# Part – IV

# Evolving Prototypes Towards the Best-Suited Design and Interaction Schema





- Challenges for the mobile app development teams:
  - Advancements in the mobile domain
    - e.g., multi-touch gesture interaction
  - Market pressure
  - Short development time
  - Limited resources
  - etc.





- Selecting the final prototype with the *best-suited* design and interaction schema requires:
  - Generation of a number of initial prototypes
  - Detailed evaluation
  - Time and efforts
  - Resources
- Even the selected prototype *may not* be the best one!
  - because, it may provide better design and interaction for some parts while less for the remaining parts

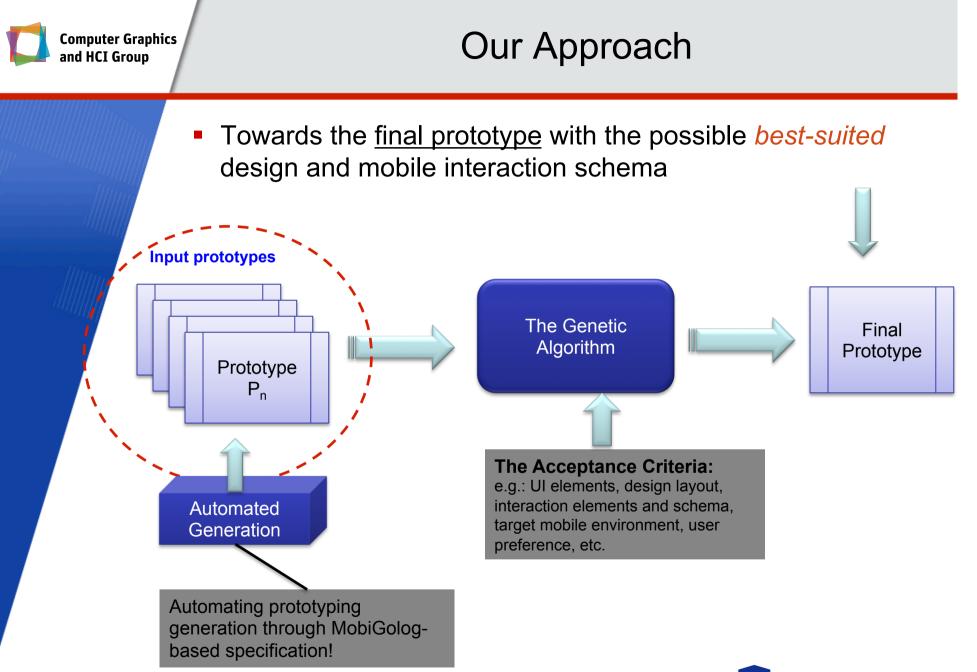




### Our Approach

- Evolving prototypes towards the <u>final prototype</u> with the possible <u>best-suited</u> design and mobile interaction schema
- Two steps:
  - Automated creation of the potential candidate solutions (i.e., target mobile app UIs) using MobiGolog-based specification
  - Application of the Genetic Algorithm for reaching to the <u>best solution</u> through the evolutionary process









## The Genetic Algorithm

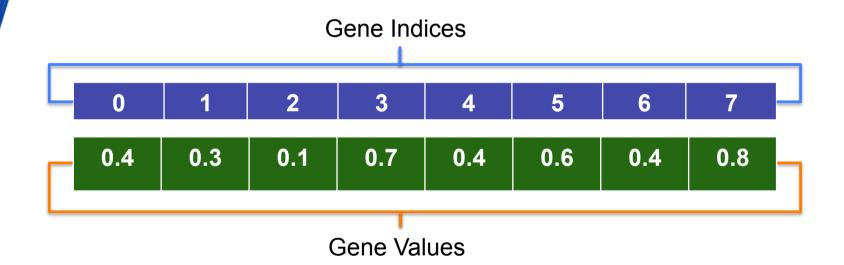
- Searching Algorithm
- Applies the natural evolutionary process on a set of potential solutions
- Generates a pool of solutions to select one among them
- Each generated solution represents one possible chromosome in the final representation
- The process consist of four steps:
  - 1 Chromosome Encoding
  - 2 Crossover
  - 3 Mutation
  - 4 Elitism



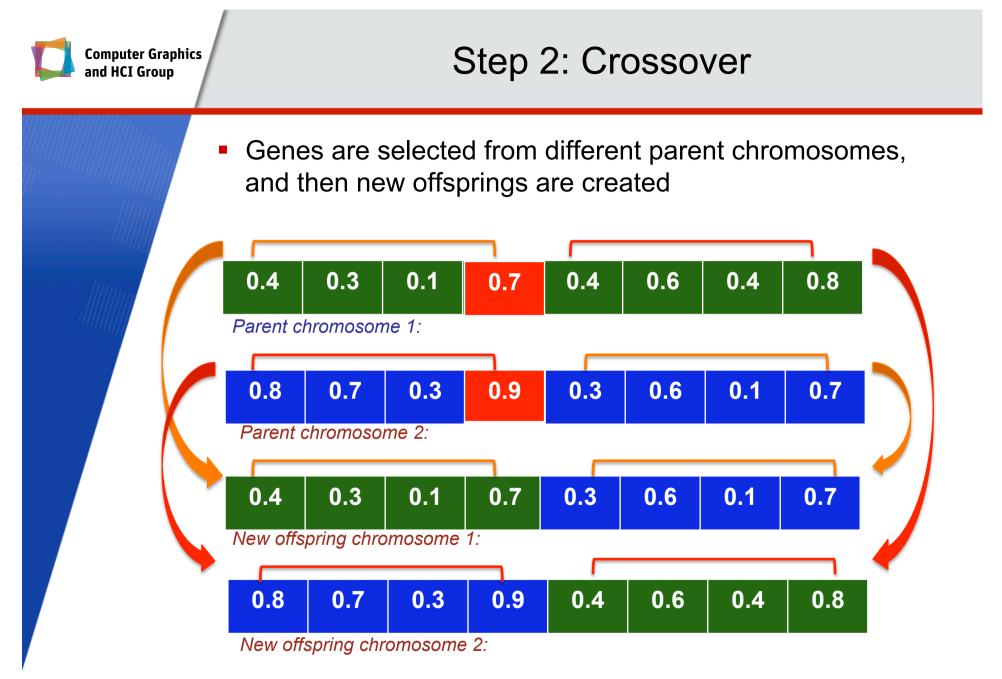


## Step 1: Chromosome Encoding

- Representing the data into chromosomes
- Each chromosome represents one of the candidate solutions in the search space











## Step 3: Mutation

- The mutation step changes randomly the new offspring
- This prevents falling all solutions in the population into a local optimum of solved problems







- The best chromosomes (or the few best ones) are first copied and then are replaced with the old population in order to eliminate the bad chromosomes
- The GA proceeds till the last three stages have repeated to the maximum number of iterations or the GA reaches to the optimal solution







### The Methodology

### Phase 1:

- Mobile app specification is defined formally through MobiGolog
- All possible combinations of UI elements and interaction schemas are generated automatically based on the required set of functionality

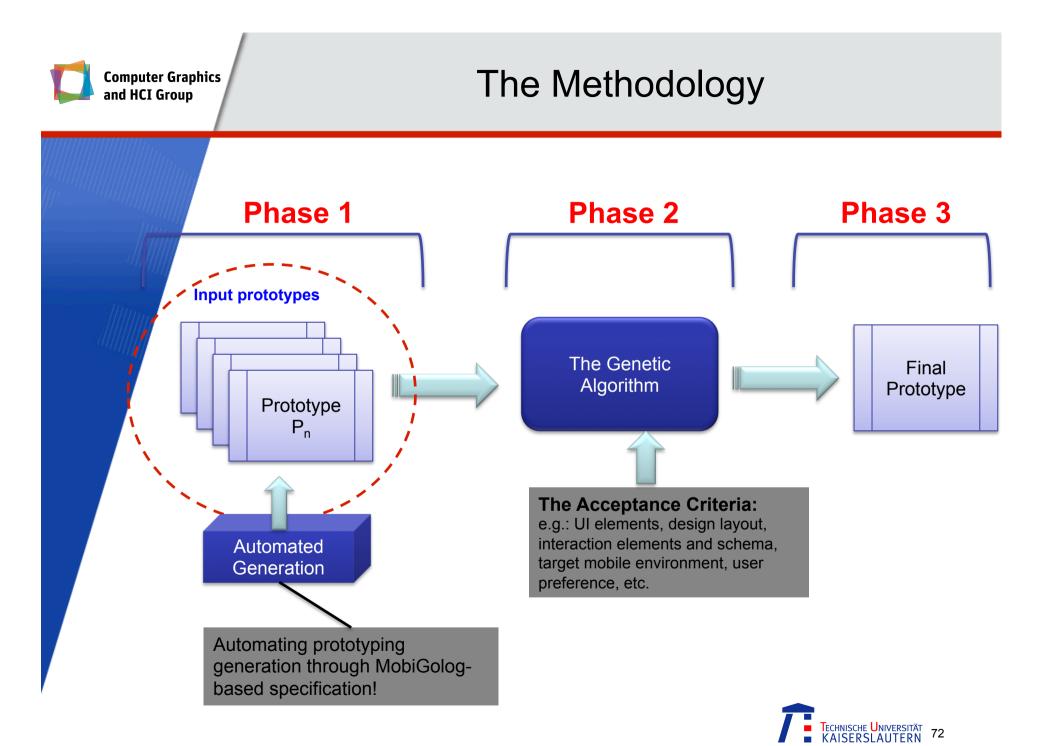
### Phase 2:

• The genetic algorithm is applied on the generated UIs

### Phase 3:

• The final UI specification is generated based on the final solution produced by phase 2







## Automation of Candidate UIs Generation

- In the current mobile domain, many factors are important in user interface, such as:
  - UI elements
  - Design layout
  - Interaction schema (e.g., multi-touch gestures)





- The <u>best solution</u> is based on the highest acceptance ratio
- The <u>highest acceptance ratio</u> is measured using the weight value of the acceptance criteria, which is:
  - A combination of the design layout, the UI elements, the mobile interaction elements and schema, the target mobile environment, and the target users and their preference
- The <u>weight value</u> of a particular functionality depends on the how this is formulated in the underlying prototype
- The different variations between the weight value, due to the different formulation of combinational elements, define the fitness of the proposed solution





### Example: Map-Viewing App

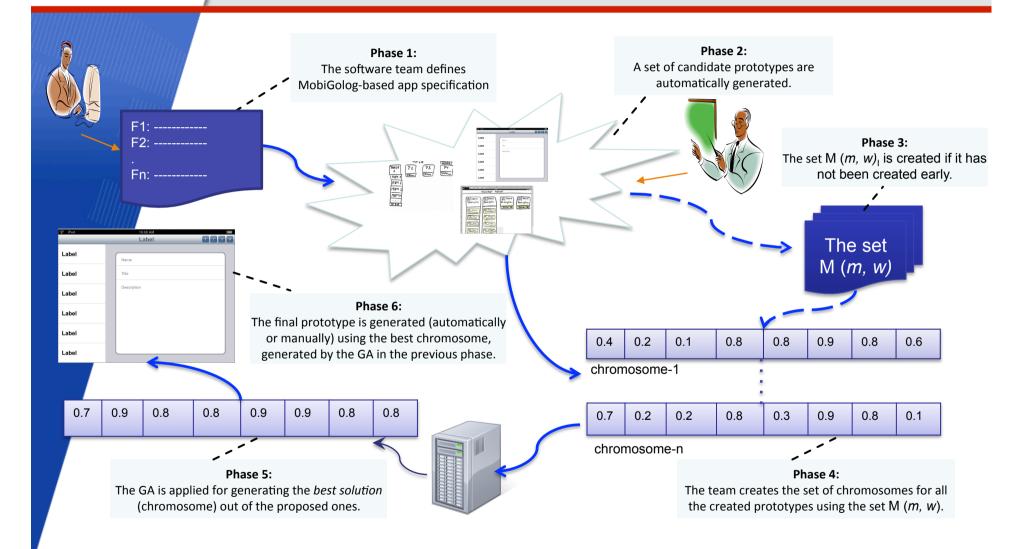
- An example of weighting value based on formulation possibilities:
  - Only through plus-and-minus button
  - Only through pinching gesture with two figures
  - Through combination of above two

Functionality name	Formulation	Weight Value
Zooming	plus-minus button	0.5
Zooming	pinching gesture	0.7
Zooming	both	0.9





### The Workflow







# **Concluding Remarks**





- The current mobile paradigm is fundamentally different than of the conventional desktop paradigm
- It brings new problems and challenges at different levels
- Interaction designing phase is one of the most effected phases
- New approaches, methods and techniques





- Work has been started in many directions
  - We presented part of our work
- However, it is just a start and a long way is ahead!





- The works presented here were in collaboration with a number of people. I especially would like to mention few of them (alphabetically):
- Ragaad AlTarawneh (Uni. of Kaiserslautern, Germany)
- Prof. Dr. Achim Ebert (Uni. of Kaiserslautern, Germany)
- Steffen Hess (Fraunhofer IESE, Germany)
- Dr. Yael Dubinsky (IBM Research Haifa, Israel)
- Franca-Alexandra Rupprecht (Uni. of Kaiserslautern, Germany)





### Thank You!





